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**Title:**           **The on-line Response Centre for WHO-FIC Classifications  
- structured information gathering and sharing for maintenance,  
revision, updating, version control and needs assessment -**

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**Purpose:**         for discussion

**Recommendations: -**

**Abstract:**

Collecting and sharing information on an International level, requires an automated, structured and consistent approach, assuring uptodate information. The infrastucture of the Dutch Centre can efficiently support this work.

## **Introduction**

For sharing information on an International level, the question arises how this can be done in an organised way and how this work can be supported. In the context of this paper “information” refers to the collection of update information, gathering comments on Beta versions of classifications (like ICF-CY), the gathering of measurement tools and use of qualifiers in relation to classes in a classification (like the ICF), setting a framework for offering information in a harmonised way, setting a framework for the harmonisation of education on e.g. ICF or ICF-CY, and collecting ideas on these topics.

## **The on-line Response Centre**

The Dutch CC uses an electronic tool for the maintenance, updating, version control and needs assessment of its classifications, based on one central representation for each classification.

On its website the Dutch Centre offers an electronic tool for browsing classifications (Cbrowser) on-line. The Cbrowser also works on the same central representation of the classifications, which is CEN/TS14463 (ClAML) conformant. For the collection of information from users, the Cbrowser has a ‘comment’ function. This ‘comment’ function takes the form of a structured message, defined by which information the Centre requires within a certain project.

## **Principles for collection of information**

- structured representation
- structured message
- automatic collection of data
- commenting on one single central copy
- visible changes between versions
- consistency of feedback
- controlled feedback (invited)

The principles of one single central representation (structured format) for one object, and one structured message for the collection of information, c.q. comments on the object (classification), can also be used for any other collecting of information which needs to be well structured.

Working with and processing text file documents is very labour intensive. In most cases it is hard to select the appropriate and focussed text fragments. In using the on-line response centre, information is collected automatically within one datafile, and can be arranged as required.

In addition this means that several projects can run simultaneous.

Behind the scenes the version of a document is adapted, the on-line version is always the most recent version of the document. The tool the Centre uses, make it possible to present a document in which alterations between the recent and previous versions are made visible.

This is the sole resource on which comment is submitted. It prevents the collecting of data of out-dated documents, thus improving the consistency of feedback. Version number and user submitting the comment are also documented.

The on-line Response Centre can be used in public or private mode, which makes it possible to collect comments from selected groups and documents not issued to the general public.

The infrastructure of the Dutch Centre can efficiently support this work.